Known technical issues using prezi (as of October 2010)

- Supported formats are JPG, PNG and GIF.

- The **maximum size for images is 2880 by 2880 pixels**. You may succeed in uploading a JPG larger than this, but that will cause many various problems while editing and presenting. (These limitations are coming from the Flash platform itself.)

- Progressive or CMYK JPEGs and the JPEG2000 format are not supported.

- You can upload multiple files at a time - simply select more in the upload dialog.

- Currently, Prezi zooms to images to fill the view with them - you cannot zoom them to 100% size. To use an image as a background image, simply make it large, and press 'Send Backward' on the Zebra Menu.

- When uploading images, it could cause some trouble if the JPEG is a progressive type (the one that comes in refining scans), is in CMYK color mode, or is a JPEG2000 type. Any other non-standard extensions can lead to malfunction, e.g. some photo management softwares write non-standard EXIF or IPTC tags in the image file.

- The **dimensions** of an image shouldn't exceed 2880 by 2880 pixels. You may succeed in uploading a JPG larger than this, but that will cause many various problems while editing and presenting. (These limitations are coming from the Flash platform itself.)

- Files with **filenames beginning with a space character** cannot be uploaded to an online prezi.

- If you click on **Send to back** or **Bring forward** multiple times in a quick sequence, the object moved may fade away completely. Reloading your prezi solves this.

- If you experience **jerky motion** while transitioning from one state to the next viewing your prezi, it may be caused by creating all your content at too small zoom level. The solution is to select everything in your prezi (zoom out with Ctrl+SPACEBAR to show everything, and SHIFT drag a selection rectangle around every element in your prezi), than scale it up using the transformation zebra.

- You cannot add text to your prezi in **Fullscreen** when working from a browser

- **Pasting text** into a text box with shortcut keys does not work on Mac OS X with Opera and Chrome browsers. However, you can copy & paste text by right-clicking in the textbox and choosing Copy or Paste from the context menu

- Accented characters don't work under **Google Chrome** browser

- Currently it is not possible to edit languages that have **right-to-left scripts** in Prezi

- Please note, that scaling up from small zoom levels may slightly rearrange items in your prezi due to rounding errors in Flash.

- A downloaded portable prezi crashes on Mac OS X using a non-English input language, if you hit any key together with the Ctrl key.